

**SYMPTOM: Control needs to be reset**

# **SOFT RESET PROCEDURE / FACTORY RESET – “COMM ERROR, F3, F7”**

**Step 1- Remove the top panel**

**Step 2 – Remove power from the Washer**

**Step 3 – Locate the program button on PCB**

- The program button is located on the top of the PCB control at the front of the machine

**Step 4 – Performing soft reset**

- Push and hold the programming button on the PCB and power the machine up while holding the programming button.
- Release the programming button once the control is at:
  - **“Set”** for all **A-series** washers
  - **“DEXTER”** for all **C-Series** washers

